

## Volunteering at the ReStore FAQs

### What is a Habitat ReStore?

The [Habitat LA ReStores](#) are nonprofit, home-improvement thrift stores and donation centers that sell new and gently used furniture, appliances, home accessories, building materials and more to the public at a fraction of the retail price. All proceeds from the ReStore sales are used toward Habitat for Humanity's mission to end substandard housing worldwide.

### What does a ReStore volunteer day look like?

ReStore Volunteers are needed every day! Help us sort through unique [donated items](#) from contractors, companies, movie & television studios and individuals. We also need help with furniture assembly, restocking shelves, maintain a clean floor inventory, and providing outstanding customer service.

### Is there an age requirement?

**All volunteers must be at least 14 years old.** 14 to 17-year-old volunteers must have a minor waiver that includes [parental waiver and medical release](#) signed by their parent/guardian.

### When can I volunteer?

ReStores have three volunteer shifts per day:

- Monday – Sunday
  - 8:30 a.m. – 1:00 p.m.
  - 4:00 p.m. – 7:30 p.m.
  - 8:30 a.m. – 5:00 p.m.
- Furniture Assembly: 9:00 a.m. – 1:00 p.m.

*\*If you don't see a time listed for your availability, please contact our volunteer's department and we can accommodate a time that works best for you!*

Please arrive at the ReStore a few minutes before your shift begins. Be sure to arrive on time so you hear the orientation and safety training. Volunteers commit to working the entire shift.

Volunteers who come in for a morning shift may stay into the afternoon shift. Just let the ReStore staff know that you will be staying into the afternoon.

### What should I wear?

The ReStore is a warehouse environment and volunteers should dress appropriately. Volunteers must wear sturdy, closed-toe shoes (tennis shoes are fine but no crocs or flip-flops). No hoodies, daisy dukes, baggy pants, yoga pants, sweatpants, basketball shorts or tank tops.



Please do not use iPods or other music devices while volunteering. No cell phone use while volunteering.

No jewelry that dangles or that can become entangled.

All volunteers must wear a name tag or badge.

### **What are the physical requirements?**

It is not uncommon to lift up to 20-25 pounds at a time or to help move couches, large windows, and appliances. There will be staff assisting. Volunteers are not allowed to operate any motorized company equipment.

### **Do I get a break during my shift?**

Volunteers working one shift can take a 30-minute break. Volunteers working two shifts in a row can take a 10-minute break in the morning, a 30-minute lunch and a 10 minute break in the evening.

We have bench areas at our locations for volunteers to enjoy their breaks or lunches at. For your 30 minutes lunch break, you may bring your lunch or go out. Please tell a staff member when you are taking a break. Break or lunch cannot be taken at the beginning or end of the shift.

### **Can I do school, work, benefits or court-ordered community service at the ReStore?**

We welcome volunteers doing all kinds of community service hours. We offer [recommendation letters](#) for students that volunteer in our ReStores 10 times OR up to 40 hours.

### **What if I can't make my shift?**

We count on your commitment to volunteer. However, if you are not able to make your shift, please cancel at least 24 hours before your shift begins so we can replace you.

### **Who do I contact if I want to schedule a group?**

If you want to schedule a group volunteer day, please [click here](#).

**Still have questions? Contact our [volunteer coordinator](#)!**