



Celebrating More Than 20 Years of Building Hope, Lives & Communities

(as of 2/15/17)

Habitat for Humanity of Greater Los Angeles ReStore Return and Refund Policy

Habitat for Humanity of Greater Los Angeles (Habitat LA) is a 501(c)(3) non-profit organization. The ReStore is a self-sustaining funding source of Habitat for Humanity. The items sold at the ReStore help to support the affiliate's mission to build hope, lives and communities in partnership with hardworking, low-income families by providing safe and affordable housing in the Greater Los Angeles area and around the world. The Habitat LA affiliate currently operates two (2) ReStores in our service area; located at 18600 Crenshaw Blvd, Torrance, CA 90504 and 8739 Artesia Blvd, Bellflower, CA 90706. Our ReStores are open to the public to shop. Hours of operation: Daily 8:30am – 7:30pm.

Merchandise Return & Refund Policy

For Items purchased at either of our ReStores, our policy is "all sales are final", with the exception of used appliances. If a customer purchases an appliance from one of our ReStores, takes it home and it fails to operate properly, within three (3) days we will try to replace the appliance with a comparable item if we have it in stock. If we do not have a comparable item, we will refund the customer their entire purchase price. The customer would be responsible for returning the appliance to the same ReStore from which it was purchased and provide a sales receipt of the appliance being returned.

Fuel Donation Refund Policy

In order to provide a pick-up service for materials donated to the ReStore, we request a fuel donation to help Habitat LA off-set some of our fuel and truck expenses. This donation is not mandatory and completely voluntary. If the fuel donation is paid for in advance and if, for any reason, we fail to pick up the items intended for donation to the ReStore, the total fuel donation charged will be refunded back to the individual. If we pick up at least one item from the donor, the fuel donation will not be refunded.

If you have any questions regarding our refund policy, please contact us at 310-323-4663 ext. 104